



Luxury Vinyl Flooring Care & Maintenance Guide

Professional Customer Care Guide

A Complete Care Program Includes

- Post-Construction Maintenance
- Preventative Maintenance
- Routine Maintenance
- Spot & Spill Removal

1. Post-Construction Maintenance

Construction dust, drywall compound and debris may leave a cloudy film if not completely removed before wet cleaning.

- Remove loose dust with a microfiber dust mop or hard-floor vacuum (no rotating beater bar).
- Clean manageable areas using a pH-neutral cleaner formulated for luxury vinyl flooring.
- Mop with a clean microfiber mop, replacing pads when dirty.
- Rinse with clean water only if required by the cleaner manufacturer.
- Repeat cleaning if construction haze remains.
- Heavy commercial construction residue may require professional cleaning equipment.

2. Preventative Maintenance

- Protect floors when moving heavy furniture or appliances.
- Never drag heavy objects directly across the floor.
- Use felt protectors under all furniture legs.
- Use chair mats beneath rolling office chairs.
- Install walk-off mats at entrances. Avoid rubber or latex-backed mats that may discolor vinyl.
- Protect flooring during remodeling with breathable floor protection such as Ram Board® or equivalent.
- Never apply adhesive tape directly to the floor surface.
- Keep pet nails trimmed.
- Clean spills immediately.
- Use blinds or curtains to minimize prolonged direct sunlight.
- Do not use steam mops, waxes, oil soaps, abrasive cleaners, scouring powders or steel wool.
- Maintain indoor temperatures within the installation guideline range.



3. Routine Maintenance

Daily:

- Sweep, dust mop or vacuum with a hard-floor attachment.

Periodic:

- Remove loose dirt before wet cleaning.
- Damp mop using a pH-neutral luxury vinyl floor cleaner.
- Replace dirty mop pads frequently.
- Do not flood the floor with water.
- Avoid cleaners that leave waxy or oily residue.

4. Spot & Spill Removal

- Blot liquid spills immediately.
- Remove dried residue using a soft cloth and pH-neutral cleaner.
- Ink and marker stains may be cleaned using isopropyl alcohol on a white cloth.
- Test all cleaning products in an inconspicuous area first.
- Some stains may become permanent if left for extended periods.

5. Safety & Warranty

Wet floors may be slippery. Use caution until completely dry.

Failure to follow these care and maintenance recommendations may affect product performance and warranty coverage. Always refer to the applicable installation instructions and warranty documentation.

Quick Reference Stain Removal

Type	Recommended Method
Food & Beverage	Neutral pH cleaner
Grease	Neutral pH cleaner
Ink / Marker	Isopropyl alcohol
Scuff Marks	Soft cloth or melamine sponge
Adhesive	Vinyl-safe adhesive remover (test first)